

Sweetheart City Handyman Membership - Terms of Service

Sweetheart City Handyman, LLC
Loveland, Colorado

Purpose & Service Philosophy

The Sweetheart City Handyman Membership is designed to provide homeowners with reliable, ongoing access to a trusted professional for home maintenance, light repairs, and home technology support. This membership is relationship-based and proactive by nature. The focus is on helping clients stay ahead of small issues, reduce household stress, and take care of the many "little things" that make a home function well. This is not an emergency service, renovation service, or on-demand handyman offering.

Membership Acceptance

Enrollment in a membership and submission of payment constitutes acceptance of these Terms of Service. No signatures are required.

Services Included (Within Defined Scope)

Services are provided as part of a monthly membership, not hourly billing, and may include proactive home care, like-for-like electrical and plumbing fixture replacements, general maintenance, home technology support, and limited light exterior adjustments.

Services Not Included

Remodels, structural repairs, new electrical or plumbing runs, permit-required work, gas line work, emergency service, large drywall projects, and ongoing IT support contracts are excluded.

Reasonable Use & Membership Tiers

Services are provided on a reasonable-use basis aligned with the selected tier. Visits typically average about one hour. Essential tier supports 2-3 visits per month, on average; Concierge 3-4 visits per month; and Premier 4-5 visits per month. These ranges are guidelines, not guarantees.

Scheduling & Availability

Requests are typically responded to within a reasonable time. Work is scheduled during normal business hours. Same-day or emergency service is not provided.

Membership Fees & Payment

Membership fees are billed monthly in advance. Continued service requires active payment. No refunds are provided for partial months.

Term & Termination

Memberships are month-to-month and may be terminated by either party with 30 days' notice. The Provider may terminate for nonpayment, unsafe conditions, or lack of mutual fit.

Member Responsibilities

Members agree to provide safe access, disclose hazards, communicate respectfully, and understand service scope.

Limitation of Liability

Services are performed in a professional manner. The Provider is not responsible for pre-existing conditions or concealed defects.

Adjustments & Updates

Membership tiers, availability, or service definitions may be updated with reasonable notice.

Acknowledgment

By enrolling in the Sweetheart City Handyman Membership, the Member acknowledges acceptance of these Terms of Service.